

Mr. Mark Hofstee and Mr. Mike Ensing  
Rammik Construction Inc.  
23 Hickory Street  
Guelph, ON N1G 2X2

Dear Mark and Mike:

Now that our renovation is done, Greg and I wanted to write a letter outlining why we highly recommend you every time we are asked "How was your contractor?"

First of all, you took our original concept and made it absolutely beautiful. You brought finesse to everything you worked on. The result is a distinctive home for us that is unique, gorgeous, and totally ours.

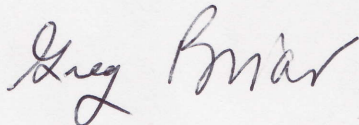
Second, you were always men of your word. You did what you said you would, in a timely manner. Greg and I never had to worry about whether things you had promised would be done. And we understand that not everyone can say this about their contractor.

Third, you were honest and straight about the money and what things would cost, and the implications of any changes we made. There were no surprises.

We both always felt that you and your staff knew what you were doing and were people of integrity. That meant a lot to us.

Thanks to you and all of your staff for the hard work and beautiful job you've done.

Sincerely,

A handwritten signature in cursive script that reads "Greg Briar Long". The signature is written in dark ink and is positioned above the printed name.

Greg and Briar Long